



Rhode Island Department of Human Services  
Supplemental Nutrition Assistance Program  
57 Howard Avenue, Louis Pasteur Building, Cranston, RI 02920

May 1, 2018

Bonnie Brathwaite, Director  
U.S. Department of Agriculture  
Supplemental Nutrition Assistance Program  
Northeast Region  
10 Causeway Street  
Boston, MA 02222

RE: RI FFY 2017 Electronic Benefits Transfer (EBT) Review Corrective Action  
Response (CAR)

Dear Ms. Brathwaite:

As requested in your letter dated March 2, 2018, attached please find the Corrective Action Response for the FFY 2017 EBT review. The responses were provided using the new Corrective Action Response (CAR) tool.

Thank you for continued support, collaboration, and technical assistance as we work to meet federal compliance with the new integrated eligibility system and improve our administration of SNAP.

Should you require any additional information, please do not hesitate to contact me or my staff.

Sincerely,

A handwritten signature in black ink, appearing to read "Courtney Hawkins".

Courtney Hawkins  
Director, RI DHS

CC: Matthew Henschel, Team Lead, USDA, FNS, NERO  
Maria Volpe, RI State Desk, USDA, FNS, NERO  
Jheanell West, USDA, FNS, NERO  
Kimberly Brito, Deputy Director, RI DHS  
Maureen Donnelly, Associate Director for Operations, RI DHS  
Iwona Ramian, SNAP Administrator, RI DHS

*Enclosures*